About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ ™ website (http://www.ezviz.com).

Revision Record

New release – January 2022

Trademarks Acknowledgement

EZVIZ ™, 😊 ™, and other EZVIZ's trademarks and logos are the properties of EZVIZ in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED "AS IS", WITH ALL FAULTS AND ERRORS, AND EZVIZ MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL EZVIZ, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF EZVIZ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL EZVIZ'S TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

EZVIZ DOES NOT UNDERTAKE ANY LIABILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE AS THE RESULT OF PRODUCT INTERRUPTION OR SERVICE TERMINATION CAUSED BY: A) IMPROPER INSTALLATION OR USAGE OTHER THAN AS REQUESTED; B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS; C) FORCE MAJEURE; D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY'S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. EZVIZ SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. EZVIZ SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES. IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Basics

Antenna · · · →Speaker

LED Indicator · · · →Reset Button

Power Input

EZVIZ
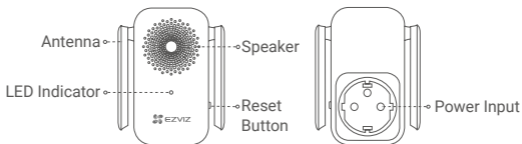
Name	Description
Antenna	Enhances the transmission of wireless network signal between the chime and other wireless network terminals.
LED Indicator	• Solid Red: Chime is starting up. • Slow-Flashing Red: Wi-Fi connection has failed. • Solid Blue: Chime is functioning properly. • Fast-Flashing Blue: Chime is ready for Wi-Fi connection.
Reset Button	Hold for 5 seconds to restart and all parameters are reset to default.
Power Input	100 to 240 VAC, 50/60Hz

ℹ The chime appearance is subject to the actual one you have bought.

Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Search for "EZVIZ" in the App Store or Google Play Store™.
3. Download and install the EZVIZ app.
4. Launch the app, and register an EZVIZ user account.

Set Up the Chime

Step 1: Install the Chime.

1. Find a location between your Wi-Fi router and your doorbell.
2. Plug the chime into a power outlet. When the LED indicator is fast-flashing blue, it is ready for Wi-Fi connection.

QR Code

Power Outlet

LED Indicator
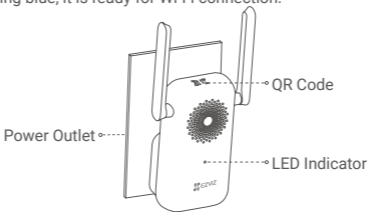
ⓘ • Choose an outlet that is central to your home, so you can clearly hear your doorbell notifications.
• Scan the QR code with the EZVIZ App to add the device to your account. Please keep it for further reference.

Step 2: Add the Chime to your account.

1. Log in to your EZVIZ account.
2. On the Home screen, tap "+" on the upper-right corner to go to the Scan QR Code interface.

3. Scan the QR Code on the cover of this quick start guide or on the body of the chime.
4. Tap **Next** to add the chime to the EZVIZ app.
5. Tap **Next** to go to Link to the bell interface.
6. Turn on **Link to the chime** of your doorbell.
7. Follow the EZVIZ app wizard to finish the settings.

   ⓘ Linking to the chime will shorten your doorbell's response time.

Troubleshooting

1 Why the chime in my home responds slowly, or even doesn't function?

Please confirm the following details.

1. Select the right chime type (same as the product label) in the doorbell settings interface in the EZVIZ app.
2. Your doorbell contains a power cell which may need to charge before the first use. If you complete the install process and your doorbell does not appear to function, give it 10 minutes to 3 hours to charge and then try again.
3. Make sure the Doorbell button and Human Detection button are on in the chime settings page.

2 I have failed to connect my chime to Wi-Fi.

1. Make sure your chime is not blocked by firewall or any limitation in your network.
2. Make sure your chime is placed as close to the router as possible for optimal performance.
3. Do not connect too many devices to the router.
4. Make sure the static IP setting is disabled and the router can distribute IP address to your device (DHCP is on).

3 My doorbell is offline frequently.

1. Make sure the doorbell has received strong and stable Wi-Fi signal. If you think low Wi-Fi signal strength is causing your issue, try moving your Wi-Fi router closer to your doorbell, or add a chime to boost Wi-Fi.
2. Make sure your router and the internet are functional.
3. The doorbell requires at least 2 Mbps uploading speed, please make sure the bandwidth of the network is sufficient, and does not have too many devices connected to the router.
4. If all the troubleshooting techniques listed above does not resolve the problem, please delete the device from your EZVIZ account, reset and re-add.

4 My doorbell has failed to link to my chime.

Network Connect Type 1

1. If you installed your chime between your doorbell and the router, as the figure shown below.
   The router and doorbell should be placed as close to each other as possible for optimal performance, and should not exceed 10 feet (3 m).

Router Indoor   Chime Indoor   Doorbell Outdoor

Network Connect Type 2

2. If you installed your chime near the router, and far from your doorbell, as the figure shown below.
   The router and doorbell should be placed as close to each other as possible for optimal performance.

Chime Indoor   Router Indoor   Doorbell Outdoor
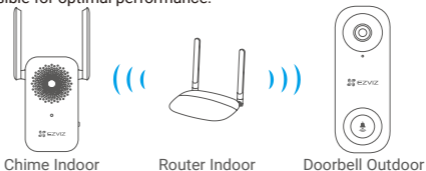
ⓘ For detailed information, please visit www.ezvizlife.com.